

Quality Policy of JSC Metafrax Chemicals

JSC Metafrax Chemicals is one of the largest Russian chemical industry enterprises, occupying a leading position in the production of methanol and its derivatives.

We work on the principles of good faith and mutually beneficial partnership with consumers and suppliers and strive to develop dynamically in order to maintain a leading position in the chemical products market.

JSC Metafrax Chemicals defines a Quality Policy based on the following main objectives of its activities:

- ✓ Production of high-quality, competitive products that meet the best world standards and satisfy the requirements and expectations of consumers.
- ✓ Maintaining and creating a favorable ecosystem in the region of activity of JSC Metafrax Chemicals through the rational use of natural resources and reducing environmental impact.
- ✓ Following the path of continuous development for production, expanding the product range to meet the consumer market.
- ✓ Ensuring the continuity of production and reducing losses by conforming technological processes to regulatory requirements. The use and implementation of new automated and emergency systems for process control.
- ✓ Ensuring the reliability and trouble-free operation of equipment by developing diagnostic systems and keeping a maintenance and repair system for operated equipment.
- ✓ Improvement of laboratory analyses and research for reliable product quality control at all production stages and timely response to deviations in order to prevent the release of non-conforming products.
- ✓ Competitive selection of raw materials, goods and services based on the experience, quality criteria and reliability of suppliers. Reducing dependence on imports.
- ✓ Maintaining information transparency in relations with consumers, developing mutually beneficial relationships with suppliers, partners and stakeholders based on the principles of honesty and mutual trust.
- ✓ Development and improvement of the business model based on a risk-based approach.
- ✓ Training, improving the competence and motivation of personnel to ensure the sustainable development of JSC Metafrax Chemicals.
- ✓ Improving the activities of JSC Metafrax Chemicals based on a process approach in order to increase the effectiveness and efficiency of management, create production conditions and provide the necessary resources for the effective functioning of the quality management system and its continuous improvement according to the international standard ISO 9001:2015 and GOST R 9001:2015.

The top management of JSC Metafrax Chemicals undertakes to follow this Policy, ensure the effectiveness, compliance and continuous improvement of the quality management system.